



To All Customers of

Auxier Road Gas
Blaine Town Gas
Belfry Gas
BTU Gas

Cow Creek Gas
Dema Gas
East Kentucky Utilities
Mike Little Gas

Peoples Gas
(former) Sigma Gas

Kentucky Frontier Gas, LLC has received permission from the Kentucky Public Service Commission to consolidate all of its tiny gas utility systems into one entity.

Frontier had already consolidated its operations to one office, along with pipeline safety and training programs, 24/7 call center and other functions. But until this PSC action, we have been billing 10 different rates, tracking 10 different gas costs, 10 sets of books, etc. This will create just one rate structure, uniform gas costs and better PSC oversight for all customers; this will be much more efficient.

This is a big change for us, and for You.

The rates will be structured differently. Frontier will change from the "First MCF, Next MCF" rates traditionally used by small Kentucky gas systems. Instead there is a \$10.00 Monthly Charge for most customers, and all gas will be at the same rate per MCF. The monthly charge is similar to your phone and cable TV bills, and is used by most Kentucky gas utilities.

Some of these companies hadn't had a Rate change for 20 or 30 years. Customers of those utilities will be most affected, since the old rates didn't reflect the actual cost of operating the system and complying with all PSC and DOT regulations. Some rates will go down. The average customer will see an increase of about \$7.32 per month.

There are 2 other new programs included in this consolidation. A Pipeline Replacement Program will fund projects to replace pipelines that are past their useful lives. Each system has a few projects, and this will take about 10 years. The Meter Upgrade project will replace or test & refurbish nearly every meter in the 10 systems. Meter testing is a PSC requirement, so that your meter is within 2% accuracy, but these tiny companies had fallen far behind. Frontier will also add an Automated Meter Reading system, with a radio transmitter to each meter over the next several years. These 2 programs are funded by a surcharge of \$2.25 per month to each bill, until the projects are finished.

[Kentucky Frontier Gas, LLC](http://www.kyfrontiergas.com)

PO Box 408 * 2963 Kentucky Rte 321 N * Prestonsburg KY 41653 * 606-886-2431 * www.kyfrontiergas.com



Frontier offers several methods of payment, including Budget Billing and soon, automatic withdrawal from your bank. We also support the LIEAP program to help low income customers make their payments.

Please call us at 886-2431 or see our website www.kyfrontiergas.com for more information or assistance.

Thanks for your business,

Steven Shute,
Member-Manager

Bob Oxford
Member-Manager

Larry Rich
Member-Manager

Visit our website www.kyfrontiergas.com
for information on

- How to Read Your Bill.
- Natural Gas cost vs other fuels (wood, electric heat, propane).
- What to do if you Smell Gas.

...and other helpful information.

Frontier 24/7 Emergency Center

606-886-2431

...but if you hear or see a blowing gas leak



...then Frontier.

For ANY excavation project call



**Know what's below.
Call before you dig.**

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